

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF FLORIDA

CASE NO. 18-61017-CIV-ALTONAGA/MCALILEY

FEDERAL TRADE COMMISSION,

Plaintiff,

vs.

POINTBREAK MEDIA, LLC, *et al.*

Defendants.

REPORT AND RECOMMENDATIONS

Plaintiff Federal Trade Commission (“FTC”) has filed a Motion for Summary Judgment Against Defendants Dustin Pillonato and Justin Ramsey, which the Honorable Cecilia M. Altonaga referred to me. (ECF Nos. 228, 245). Pillonato and Ramsey filed an Opposition, and the FTC filed a Reply to which Pillonato and Ramsey, with leave of Court, filed a Sur-Reply. (ECF Nos. 234, 241, 243, 244). I have carefully considered the parties’ memoranda of law, the pertinent portions of the record and the applicable law. For the reasons set forth below, I recommend that the Court grant the FTC’s Motion for Summary Judgment.

I. BACKGROUND

A. Procedural Background

This is an action for violation of Section 5(a) of the FTC Act and the Telemarketing Sales Rule, promulgated pursuant to the Telemarketing Act, that alleges the defendants

engaged in deceptive representations, unfair billing practices and abusive telemarketing practices. The FTC's Amended Complaint seeks monetary and injunctive relief against several companies and their principals, including Pillonato and Ramsey and their companies Pointbreak Media, LLC, DCP Marketing, LLC, Modern Source Media, LLC, National Business Listings, LLC and Allstar Data, LLC. (ECF No. 109). Early in this lawsuit, the Court entered a preliminary injunction against Pillonato and Ramsey and each of their companies, with the exception of Allstar Data and National Business Listings. (ECF No. 64). The FTC now asks this Court to enter final summary judgment against Pillonato and Ramsey and a permanent injunction and a money judgment in the amount of \$3,367,666.30 against both of them, jointly and severally.¹ (ECF Nos. 228 at 24; 241 at 1 n.1).

B. Undisputed Material Facts

Relying on the FTC's Statement of Undisputed Material Facts ("SUMF"),² the Court sets forth below those undisputed material facts necessary to resolve the motion for summary judgment. Unless otherwise noted, the Court cites to the pertinent paragraphs of the SUMF. The Court does this having thoroughly reviewed the evidence the FTC cites in the SUMF in support of each assertion, and having confirmed that each assertion relied

¹ A clerk's default was previously entered against Pointbreak, Modern Source, DCP Marketing, National Business Listings and Allstar Data. (ECF Nos. 97-99, 156-57).

² This is filed at ECF No. 229.

upon in this report and recommendation is supported by some, if not all, of the cited evidence.³

The Court finds the following facts to be undisputed for several reasons. First and foremost, Pillonato and Ramsey did not file their own statement of material facts as required by Local Rule 56.1(a). “All material facts set forth in the movant’s statement...will be deemed admitted unless controverted by the opposing party’s statement [of material facts], provided that the Court finds that the movant’s statement is supported by evidence in the record.” S.D. Fla. L.R. 56.1(b). The Court recognizes that Pillonato and Ramsey are not represented by counsel, but their *pro se* status does not excuse their compliance with the Local Rules of this Court.⁴ *See Williams v. Slack*, 438 F. App’x. 848, 850 (11th Cir. 2011) (“Local Rule 56.1 is an ordinary procedural rule of civil litigation that we do not interpret so as to excuse mistakes by those who proceed without counsel.”) (quotation marks and citation omitted). The Court may therefore deem the facts set forth in the SUMF as admitted. *See Smith v. Mercer*, 572 F. App’x. 676, 678 (11th Cir. 2014)

³ Rule 56 provides that “[a] party may object that the material cited to support...a fact cannot be presented in a form that would be admissible at trial.” Pillonato and Ramsey have not made this objection. Nonetheless, the Court affirmatively finds that the supporting evidence the FTC submitted would be admissible at trial and, thus, the Court can rely upon it at the summary judgment stage. Much of the evidence the FTC cites is witness declarations, and the Court finds that the content of those declarations could be made admissible evidence at trial. *See Federal Trade Commission v. Lanier Law LLC*, 715 F. App’x. 970, 979 (11th Cir. 2017) ([T]he appropriate question [at summary judgment] is not whether the declarations *themselves* would ever be admissible – they may not be. Instead, the question is whether the evidence contained *within* those declarations could be presented in admissible form at trial.”) (emphasis in original).

⁴ Ramsey and Pillonato are on notice of this obligation. The Court previously ordered them to comply with the Federal Rules of Civil Procedure and Local Rules for the Southern District of Florida. (ECF No. 199, *Order Providing Instructions to Pro Se Litigants*, at 1).

("[D]espite [plaintiff's] *pro se* status, the district court did not abuse its discretion in applying N.D. Ga. L.R. 56.1 to deem Defendant's facts admitted.").⁵

Second, in their Opposition, Pillonato and Ramsey do not address, much less contradict, any of the facts set forth in the SUMF, and thus, they concede those facts. (ECF No. 234). Their Opposition does include a declaration from a co-defendant and a deposition excerpt from a co-owner of Pointbreak, but none of the information contained therein is inconsistent with the SUMF. (*Compare* ECF No. 234 at pp. 10-17 *with* ECF No. 229 at ¶¶24-31). "[T]he nonmoving party must offer more than a mere scintilla of evidence for its position; indeed, the nonmoving party must make a showing sufficient to permit the jury to reasonably find on its behalf." *Picardat v. City of Miami*, No. 15-cv-24305-GAYLES, 2017 WL 1251897 at * 2 (S.D. Fla. April 5, 2017) (citing *Harrison v. Culliver*, 746 F.3d 1288, 1298 (11th Cir. 2014)). Pillonato and Ramsey have not done this, and they have thus failed to create a genuine dispute regarding any of the facts set forth in the SUMF.

Last, the FTC questioned Pillonato and Ramsey at their respective depositions regarding many of the facts set forth in the SUMF, and both invoked their Fifth Amendment privilege against self-incrimination in response to those questions. The Eleventh Circuit Court of Appeals "has held [] that the trier of fact may take an adverse inference against the parties to a civil action refusing to testify on Fifth Amendment grounds." *United States v. Two Parcels of Real Property Located in Russell County, Ala.*, 92 F.3d 1123, 1129 (11th

⁵ Local Rule 56.1 for the Northern District of Georgia is similar in all material respects to Local Rule 56.1 for the Southern District of Florida.

Cir. 1996) (citation omitted).⁶ The Court is mindful that adverse inferences “may not result in automatic summary judgment” and the FTC must provide evidence beyond the adverse inference for any matter on which it carries the burden of proof. *Securities and Exchange Commission v. Calmes*, Case No. 09-80524-CIV-Zloch/Rosenbaum, 2010 WL 11505260 at * 4 (S.D. Fla. Nov. 19, 2010). Here, the Court may infer that the answers Pillonato and Ramsey refused to provide on Fifth Amendment grounds would have been unfavorable to them because, as noted above, the FTC has provided probative evidence to corroborate the facts set forth in the SUMF.

1. The Telemarketing Scheme

Defendants Pointbreak Media, LLC (“Pointbreak”), and Modern Spotlight Group, LLC and Modern Spotlight, Inc. (together, “Modern Spotlight”), Perfect Image Online, LLC, National Business Listings, LLC and Modern Source Media, LLC conducted a telemarketing operation from November 2016 through May 2018 that targeted consumers, including consumers on the National Do Not Call Registry, with tens of millions of robocalls (i.e., calls with a prerecorded message). This scheme also used calls by live sales agents who made false promises and threats to convince consumers to purchase, for a significant fee, otherwise free Google “claiming and verification services.” (ECF Nos. 229, SUMF, at ¶¶ 4-16; 229-26). Pointbreak and Modern Source also conducted a telemarketing operation that targeted those consumers who had already purchased “claiming and verification services,” and used false promises of top placement in search results, to

⁶ An exception to this rule exists if the claimant is also a defendant in a criminal case. *Id.* There is no evidence that Pillonato or Ramsey are defendants in a criminal case.

persuade them to purchase, for a significant recurring monthly fee, a purported search engine optimization service called the “Citation Program.” (*Id.* at ¶¶ 17-18).

2. The Robocalls

Pointbreak, Modern Spotlight and Perfect Image placed robocalls to consumers weekly, and sometimes daily, over a period of several months in 2017. (*Id.* at ¶ 4). During the seven-week period between July 3, 2017 and August 25, 2017, Pointbreak alone made nearly 75 million robocalls, nearly 15 million of which were to telephone numbers on the National Do Not Call Registry (“DNC Registry”). (*Id.* at ¶¶ 4, 6; ECF No. 229-87 at 3-4). The robocalls were the first stage of the Defendants’ telemarketing scheme. They contained false threats of removal from Google and, with respect to Pointbreak, false statements of affiliation with Google. (ECF No. 229, SUMF, at ¶¶ 5-7).

For example, a robocall from Pointbreak identified the caller as a “data service provider for Google and Bing...This is your final notice. If you do not act soon, Google will label your business as permanently closed. Press one now to speak with me or another Google specialist. Did you know that 74 percent of your customers search online before making a purchase? If your Google listing is shut down, you will lose on all of those potential customers.” (*Id.* at ¶ 5). Another robocall identified Pointbreak as a “third party service provider for Google.” (*Id.*).

A robocall from Modern Spotlight told the consumer that “Your Google Business listing may be inactive. Immediate action is required. Please press one to speak with a representative and avoid being removed from Google.” (*Id.* at ¶ 7). Perfect Image used a similar robocall. (*Id.*).

In fact, Pointbreak had no affiliation or association with Google, and Google does not remove a business from search results or label it “permanently closed” if the business owner does not claim and verify the business. (*Id.* at ¶¶ 19-20).

3. Live Sales Pitches

Those consumers who pressed one in response to the robocalls were transferred to a live sales agent for either Pointbreak, Modern Spotlight, Perfect Image or National Business Listings. (*Id.* at ¶¶ 9-15). These sales agents used a host of false representations to sell consumers a purported “claiming and verification” service. (*Id.* at ¶¶ 9-15, 19-23). For example, the sales agents claimed various forms of affiliation with Google, including that they were an “authorized Google My Business” agency or representative, an “affiliate branch,” a “subsidiary that Google hires,” a “third party basically contracted by Google” or a “Google Business Partner.” (*Id.* at ¶ 13). In truth, Google had no affiliation or association with either Pointbreak, Modern Spotlight, Perfect Image or National Business Listings, it had not contracted with those Defendants, nor did it approve, sponsor or endorse their services.⁷ (*Id.* at ¶ 19). None of these Defendants were a service provider for Google, or an authorized “Google My Business agency.” (*Id.*).

The sales agents told consumers they would face adverse consequences if they did not claim and verify their business with Google, which was untrue. (*Id.* at ¶¶ 10-12, 20). For example, sales agents stated that (i) “Over the next 6-8 months businesses that are not claimed and verified with Google run the risk of possibility [sic] being removed from the

⁷ For that matter, Google was not associated with any of the entities involved in this scheme. (ECF No. 229-104 at 14-30).

search engine or pushed so far down the search engine that no one will find you,” (ii) failure to claim and verify the business “is causing your listing to NOT display, or display IMPROPERLY, and MAY be at risk of being removed,” and (iii) purchase of the claiming and verifying service was necessary to “avoid removal” from Google, and refusal to do so would cause the business listing to be “removed entirely from the search engine” or “removed from the internet.” (*Id.* at ¶¶ 10-12) (emphasis in original). In truth, Google does not remove a business from search results if the owner does not claim and verify the business, and Google search results include unclaimed and unverified businesses. (*Id.* at ¶ 20).

Sales agents tried to convince consumers to purchase their services by promising that the claiming and verification process included “registering” or “claiming” keywords, which would allow the business to be prominently displayed in search results. (*Id.* at ¶¶ 14-15, 21-22). For example, Pointbreak and NBL sales agents told consumers that “part of the claiming and verification process is registering your keywords, so you come up prominently when someone is searching for your goods and services.” (ECF Nos. 229-32 at 40; 229-35 at 2). Modern Spotlight and Perfect Image similarly claimed that keywords are “one of the most important parts of the verification process.” (ECF No. 229-112 at ¶ 7, p. 14). Some Pointbreak sales agents stated that the assigned keywords would be unique to the business, or that the keywords would give the business top placement in search results. (ECF No. 229, SUMF, at ¶ 15).

These promises were false. The claiming and verification process does not include claiming or registering specific keywords. (*Id.* at ¶ 21). A third party cannot guarantee that

a business “will appear in a particular place in Google search results for any given search term,” (ECF No. 229-104 at 37:15-18), or that the listing will appear on the top or first page of Google search results, because Google uses proprietary algorithms to determine the order of search results. (ECF No. 229-104 at 38:21-25, 39:7-9).

These Defendants fraudulently charged hundreds of dollars for their claiming and verification service, when not even Google charges businesses to claim, verify and manage their business listings. (ECF Nos. 229-111 at ¶ 24; 229-35 at 5; 229-32 at 43; 229-3 at ¶ 5). Consumers purchased their services relying on Defendants’ misrepresentations. (ECF No. 229, SUMF, at ¶ 23). The one-time fee that consumers paid Pointbreak for the claiming and verification service ranged between \$300-\$500. (*Id.* at ¶ 16; 229-12). There is no evidence that Pointbreak’s customers benefitted from its services. In fact, for some customers, Pointbreak never provided claiming and verification services, and other customers reported that they saw no change in search results, even when searching for the claimed keywords. (ECF No. 229, SUMF, at ¶ 21).

Pointbreak, and later Modern Source, would call customers after they purchased the claiming and verification service to sell yet another service, the “Citation Program.” Again, they made false claims. (*Id.* at ¶ 17). The sales agents reiterated that they were affiliated with Google, and told consumers that Google uses an “online visibility score” based on “52 directories [that] GOOGLE uses to decide who’s credible and relevant and who’s not” to determine where to place the business listing in search engine results. (*Id.* at ¶ 18; ECF Nos. 229-36 at 5-6; 229-6 at ¶ 10; 229-7 at ¶¶ 9-10). They described the Citation Program as “get[ting] [the business] listed on every one of these directories, and over the next 30

days and [sic] we'll take your visibility score...to 100% accurate and correct.” (ECF No. 229-36 at 6). The sales agents then guaranteed success, telling the consumer that the Citation Program “...isn't something that we think is going to work. This is something we know is going to work. It works every single time without exception...It's increasing your coverage every month. It's also increasing your ranking so you're coming up at the very top of the search.” (ECF Nos. 229, SUMF, at ¶ 18; 229-36 at 7-8).

In fact, Google uses a proprietary algorithm to determine the order of search results, but contrary to the sales claims, that algorithm does not “boil down to an online visibility score based on an association with 52 main directories.” (ECF No. 229-104 at 40:17-41:2). Google does not use 52 directories to determine which businesses are credible and relevant, (*id.* at 42:9-13), nor does it use a visibility score to determine search results. (*Id.* at 42:6-9). In truth, a third party cannot guarantee that a business will appear prominently in Google search results for any given search term. (*Id.* at 38:10-14).

Consumers purchased the Citation Program in reliance on these misrepresentations. (ECF Nos. 229, SUMF, at ¶ 23). They paid Pointbreak or Modern Source a one-time fee, between \$499.99 and 849.99, and a recurring charge of \$169.99 per month. (ECF No. 229-6 at ¶ 10; 229-7 at ¶¶ 9-10; 229-8 at ¶ 9; 229-12 at ¶ 7). Customers did not see any change in search results following purchase of the Citation Program. (ECF Nos. 229-7 at ¶ 12; 229-8 at ¶ 10).

4. Unauthorized Billing

Pointbreak accepted two forms of payment from consumers: (i) credit card or (ii) a “remotely created check” that Pointbreak generated using the bank account

information that business owners provided. (ECF Nos. 229-6 at ¶ 7; 229-7 at ¶ 5; 229-11 at ¶ 4; 229-12 at ¶ 6; 229-35 at 6). Pointbreak allowed Defendant Modern Spotlight to use its credit card merchant account for a short period of time in 2017 in exchange for 30% of the fees that Modern Spotlight generated from its sales of claiming and verifying services. (ECF No. 229, SUMF, at ¶ 27). On October 20, 2017, Bank of America Merchant Services terminated Pointbreak's merchant account. (*Id.* at ¶ 32). Shortly thereafter, between October 23 and 27, 2017, Pointbreak wrote itself remotely created checks from at least 280 consumers' bank accounts, each in the amount of \$100, without those consumers' prior knowledge or consent, and without providing increased services or benefits in return. (*Id.* at ¶ 33; ECF Nos. 229-11 at ¶10, 229-12 at ¶13).⁸

5. Pointbreak Reinvented Itself

In mid-November 2017, Pointbreak stopped making new sales to customers, but continued its business practices through Defendant DCP Marketing, LLC and Modern Source Media, LLC. (ECF No. 229, SUMF, at ¶ 28). DCP Marketing used Pointbreak as its fictitious name, and a DCP merchant account with the "Point Break" alias was used to collect recurring charges from Pointbreak's Citation Program customers. (*Id.*). Remotely created checks identifying Pointbreak as the payee were also deposited into DCP's checking account. (*Id.*).

⁸ Pointbreak did not regularly charge \$100 for its services. (ECF No. 22, SUMF, at ¶ 33). Indeed, prior to this time, only 0.5% of Pointbreak's 7,483 credit card transactions were for \$100.00. (ECF No. 229-106 at ¶ 25).

As for Modern Source, one of its sales agents referred to Pointbreak as “the old name” for Modern Source. (ECF No. 229-24 at 249). Modern Source sold only the Citation Program, and several of its employees had previously worked for Pointbreak. (ECF No. 229, SUMF, at ¶¶ 28-29). Modern Source teamed up with Defendant Modern Spotlight Group to sell its Citation Program. These companies had a close economic relationship. Modern Source made sales only to customers of Modern Spotlight Group, and Modern Spotlight Group provided its customers’ information only to Modern Source in return for a percentage of Modern Source’s sales. (*Id.* at ¶ 29). Modern Spotlight Group sales agents set up appointments for its customers to speak with agents from Modern Source, and would forward telephone calls to Modern Source. (ECF No. 229-11 at ¶ 57). Modern Spotlight Group also hired numerous employees who used to be employees of Pointbreak, and moved into the office space previously utilized by Pointbreak. (ECF No. 229, SUMF, at ¶ 28). A Modern Spotlight Group sales agent even stated that Pointbreak and Modern Spotlight Group had “merged companies.” (*Id.* at ¶ 29). Further, Modern Spotlight Group, Pointbreak and Modern Source used substantially similar consumer contracts and welcome emails. (*Id.*).

In early February 2018, Defendant Perfect Image took over the employees and customers that used to belong to Modern Spotlight Group. (*Id.* at ¶ 30). Perfect Image sold its customers’ information to Modern Source until March 2018. (*Id.*). At or about that time, Defendant National Business Listings began selling claiming and verification services using the same script as Pointbreak and the same office space that Pointbreak and Modern Source occupied. (*Id.* at ¶ 31).

6. Pillonato's Role

Pillonato was an owner and manager of Pointbreak, Modern Source, National Business Listings and DCP. (*Id.* at ¶ 1). He was the sole signatory on the bank accounts for Modern Source and DCP, and was a signatory on Pointbreak's bank accounts along with Ramsey. (*Id.* at ¶¶ 2-3). Pillonato was also the sole signatory on Modern Source's credit card merchant account and opened DCP's merchant account with the "Point Break" alias. (*Id.* at ¶ 1). He signed contracts with service providers and vendors on behalf of Pointbreak and Modern Source. (*Id.* at ¶¶ 2-3).

Pillonato, along with Ramsey, ran Pointbreak on a day-to-day basis. (*Id.* at ¶ 2). He maintained the "customer relationship database and train[ed] agents on upsell activities," handled "[p]roduct fulfillment" and provided telephone numbers to sales agents. (*Id.*). Pillonato actively monitored Pointbreak's sales agents, and was involved in drafting Pointbreak's telemarketing sales scripts. (ECF Nos. 229-110 at ¶ 13; 229-105 at 17-18; 229-52).

Pillonato knew of the large volume of robocalls, and that Pointbreak's robocalls reached many non-businesses and phone numbers on the National Do Not Call Registry. (ECF No. 229, SUMF, at ¶ 8). Pillonato also knew the content of Modern Spotlight's robocalls. (ECF No. 229-111 at ¶¶ 13-14). Pillonato admitted that clients who purchased Pointbreak's services "saw 0 benefits" and "got 0 results" and that "only about half" of the Citation Program charges "are legit." (ECF Nos. 229-74 at 2; 229-80 at 2). Pillonato monitored and knew of consumers' negative reviews of Pointbreak, which included complaints that Pointbreak misrepresented its relationship with Google. (ECF No. 229,

SUMF, at ¶ 24). Pillonato also monitored Pointbreak’s credit card chargeback rate, which he described as “horrible,” and knew about chargebacks that National Business Listings received.⁹ (*Id.* at ¶¶ 24, 30). Pillonato further knew that Pointbreak deposited the unauthorized \$100.00 checks into its bank accounts. (*Id.* at ¶ 34).

7. Ramsey’s Role

Like Pillonato, Ramsey was an owner and manager of Pointbreak, Modern Source and National Business Listings. (*Id.* at ¶ 1). Ramsey was a signatory on Pointbreak’s bank accounts and he opened Pointbreak’s credit card merchant accounts. (*Id.* at ¶ 2). As noted, Ramsey and Pillonato ran Pointbreak on a day-to-day basis. (*Id.*). Ramsey trained and oversaw sales agents, and provided telephone numbers to “push[] robocalls out to consumers.” (*Id.*). Ramsey knew of Pointbreak’s telemarketing sales scripts and he managed Pointbreak’s robocalls. (ECF No. 229-110 at ¶ 16). He drafted Pointbreak’s robocall scripts, (ECF No. 229, SUMF, at ¶ 5), and was familiar with Modern Spotlight’s and Modern Spotlight Group’s robocall scripts. (ECF No. 229-111 at ¶¶ 13-15). Ramsey readily admitted that Modern Source was economically dependent upon Modern Spotlight Group, complaining that he does not like “all our lively hoods [sic] being with pocker [an owner and manager of Modern Spotlight Group]...[because] [r]ight now we have 0 back up its pocker and pocker only.” (ECF No. 229-59 at 3).

Ramsey knew of Pointbreak’s large volume of robocalls, and that many of those calls were to non-businesses and telephone numbers on the National Do Not Call Registry.

⁹ A poor credit card chargeback rate is, at minimum, a sign of customer dissatisfaction, and can be a marker of fraud.

(ECF No. 229, SUMF, at ¶ 8). He monitored negative reviews that consumers made about Pointbreak, which included complaints of fraud, and knew that many of the Citation Program charges were not legitimate. (*Id.* at ¶¶ 18, 24). Ramsey also endorsed all 280 unauthorized \$100.00 checks, and knew that they were deposited into Pointbreak's bank accounts. (*Id.* at ¶¶ 32, 34).

8. Prior Court Orders

Pillonato and Ramsey have previously been enjoined from engaging in telemarketing fraud. In 2015, the Circuit Court in and for Palm Beach County, Florida entered a permanent injunction that prohibited Pillonato from, among other things, "using any false or misleading statement to induce any person to pay for goods and services." (*Id.* at ¶ 36; *Office of the Attorney General, Dep't of Legal Affairs, State of Fla. v. Pillonato, et al.*, 15-CA-002751 (Fla. Cir. Ct. June 11, 2015). Similarly, in April 2017, another division of this Court entered a permanent injunction prohibiting Ramsey from, among other things, (i) initiating or assisting others in initiating outbound telephone calls to any telephone number on the National Do Not Call Registry, (ii) initiating or assisting others in initiating outbound telephone calls to non-businesses that deliver a prerecorded message (i.e., robocalls), and (iii) violating the Telemarketing Sales Rule. (*Id.*, *F.T.C. v. Ramsey, et al.*, 17-80032-MARRA (S.D. Fla. April 14, 2017), ECF No. 229-93 at pp. 6-8). That permanent injunction required Ramsey to clearly and conspicuously disclose the identity of the seller in any telemarketing sale. (ECF No. 229-93 at p. 8).

II. ANALYSIS

A. Summary Judgment Standard

Summary judgment is appropriate when the pleadings, depositions, and affidavits submitted by the parties show that no genuine issue of material fact exists and that the movant is entitled to judgment as a matter of law. Fed. R. Civ. P. 56(a). An issue is genuine if “a reasonable trier of fact could return judgment for the non-moving party.” *Miccosukee Tribe of Indians of Fla. v. United States*, 516 F.3d 1235, 1243 (11th Cir. 2008) (citation omitted). A fact is material if it “would affect the outcome of the suit under the governing law.” *Id.* (citation omitted). The Court must view the evidence and all reasonable factual inferences therefrom in the light most favorable to the nonmoving party. *See Sada v. City of Altamonte Springs*, 434 Fed. Appx. 845, 847 (11th Cir. 2011). To survive summary judgment, the nonmoving party must make “enough of a showing that the jury could reasonably find for that party.” *Gilliard v. Dep’t. of Corrections*, 500 Fed. Appx. 860, 863 (11th Cir. 2012) (citation omitted).

The moving party bears the initial burden of showing the absence of a genuine issue of material fact. *United States v. Four Parcels of Real Prop. in Greene & Tuscaloosa Ctys. in State of Ala.*, 941 F.2d 1428, 1437 (11th Cir. 1991) (citation omitted). The moving party must show that, “on all the essential elements of its case on which it bears the burden of proof at trial, no reasonable jury could find for the nonmoving party.” *Four Parcels of Real Prop. in Greene & Tuscaloosa Ctys. in State of Ala.*, 941 F.2d at 1438. “If the moving party makes such an affirmative showing, it is entitled to summary judgment unless the nonmoving party, in response, comes forward with significant, probative evidence

demonstrating the existence of a triable issue of fact.” *Id.* (quotation marks and citations omitted); *see also Ray v. Equifax Info. Servs., L.L.C.*, 327 Fed. App’x 819, 825 (11th Cir. 2009) (once the moving party satisfies its burden, “the non-moving party must make a sufficient showing on each essential element of the case for which he has the burden of proof.”) (quotation marks and citation omitted).

B. The FTC is Entitled to Summary Judgment on Count I

The FTC contends that Pillonato and Ramsey, through Pointbreak, made misrepresentations and omissions of material fact to induce consumers to purchase their companies’ “claiming and verifying” and Citation Program services, in violation of Section 5(a) of the FTC Act. (ECF No. 228 at 17-18). Section 5 prohibits “unfair or deceptive acts or practices in or affecting commerce.” 15 U.S.C. § 45(a)(1). To establish a violation of Section 5, the FTC must prove three elements: “(1) that there was a representation, (2) the representation was likely to mislead customers acting reasonably under the circumstances and (3) the representation was material.” *F.T.C. v. Tashman*, 318 F.3d 1273, 1277 (11th Cir. 2003) (citation omitted).

Pillonato and Ramsey do not challenge, and thus concede, that the FTC has established all of the foregoing elements. (*See generally*, ECF No. 234). Further, the Court has evaluated the FTC’s evidence and concludes that there is no genuine dispute of material fact that the robocalls and live sales agent calls at issue in this lawsuit violate Section 5 of the FTC Act.

First, Pointbreak’s acts and practices were “in or affecting commerce” as Pointbreak, acting from its Florida offices, engaged in transactions with customers

throughout the United States. (*See e.g.*, ECF Nos. 229-6, 229-7, 229-8, 229-11, 229-12, 229-47). Section 44 of the FTC Act defines commerce as including “commerce among the several States.” 15 U.S.C. § 44.

Second, the robocalls and live sales agent calls contained numerous false representations, express and implied, including that (i) the companies were authorized by or affiliated with Google, (ii) the customer would be removed from Google’s search engine if he/she did not purchase the claiming and verifying service, (iii) the claiming and verifying service includes registering keywords that cause the business listing to appear prominently in search results, and (iv) the customer’s business would appear at the top of search results if the customer purchased the Citation Program. *See supra* at pp. 6-10. “A representation is ‘likely to mislead’ if it is false,” *F.T.C. v. USA Financial, LLC*, Case No. 8:08-CV-899-T-17MAP, 2010 WL 11508193 at *4 (M.D. Fla. April 5, 2010), or if the defendant “had no basis for the representation.” *Tashman*, 318 F.3d at 1277. There is no dispute that these representations were likely to mislead a reasonable consumer because they were false and/or the companies lacked a reasonable basis for asserting that they were true. *See supra* at pp. 7-10.

Third, these representations were material. “[A]n express claim [or] an intentionally-implied claim made by [a] seller...” is presumed material.” *F.T.C. v. Roca Labs, Inc.*, 345 F.Supp.3d 1375, 1386 (M.D. Fla. 2018) (citations omitted). Pilonato and Ramsey offered no evidence to rebut this presumption. Beyond the presumption, “[a] representation is material if likely relied upon by a reasonable prospective purchaser.” *F.T.C. v. Lanier Law, LLC*, 194 F.Supp.3d 1238, 1274 (M.D. Fla. 2016) (citation omitted).

Customers confirmed that they purchased claiming and verifying services, and the Citation Program, based upon the misrepresentations described herein. (See ECF Nos. 229-6 at ¶ 6, 229-7 at ¶¶ 4, 9-10, 229-8 at ¶¶ 4, 8-9, 229-10 at ¶¶ 4-5, 6-8, 229-11 at ¶4). Importantly, the FTC need only show that the representation had “a tendency to deceive,” as “proof of actual consumer deception is unnecessary.” *Lanier Law, LLC*, 194 F.Supp.3d at 1274.

1. Common Enterprise

The FTC asks this Court to hold Pointbreak liable for both its own conduct, and the conduct of Defendants Modern Source, Modern Spotlight, Modern Spotlight Group, Perfect Image, National Business Listings and DCP Marketing because these companies constitute a “common enterprise.”¹⁰ (ECF No. 228 at 16-17). Under the FTC Act, “a corporate entity can be held liable for the conduct of other entities where the structure, organization, and pattern of a business venture reveal a common enterprise or a maze of integrated business entities.” *F.T.C. v. Lanier Law, LLC*, 715 F. App’x at 989 (quotation marks and citation omitted). Factors that courts consider in determining the existence of a common enterprise include whether the businesses “share office spaces and employees, commingle funds, coordinate advertising efforts, and operate under common control.” *Id.*

As an initial matter, Pillonato and Ramsey do not dispute, and thus concede, that Modern Source, Perfect Image, National Business Listings and DCP Marketing, along with Pointbreak, were a common enterprise. Importantly, the FTC has submitted sufficient evidence from which a jury could reasonably find that these entities are part of a common

¹⁰ As explained in the following section, the FTC next asks the Court to find Pillonato and Ramsey individually liable for the deceptive practices of the common enterprise.

enterprise. Specifically, National Business Listings, DCP Marketing, Modern Source and Pointbreak shared common ownership, DCP Marketing and Pointbreak commingled funds, and Perfect Image, National Business Listings, DCP Marketing, Modern Source and Pointbreak used the same or similar robocall and/or live sales agent scripts. *See supra* at pp. 6, 8, 11, 13-14.

Pillonato's and Ramsey's sole challenge is to the FTC's assertion that Pointbreak was in a common enterprise with Modern Spotlight and Modern Spotlight Group. (ECF No. 234 at 2-4). They do so with a declaration from Michael Pocker, an owner of Modern Spotlight and Modern Spotlight Group, who asserts that these entities did not share offices, employees or bank accounts, nor were they under common control or coordinate advertising. (*Id.* at 2-3).

Pillonato and Ramsey take too narrow a view of a common enterprise. The FTC need not establish that all of the common enterprise factors were present. No one factor is determinative. Instead, courts must consider "the pattern and framework of the whole enterprise...." *F.T.C. v. HES Merchant Services Co., Inc.*, Case No. 6:12-cv-1618-Orl-22KRS, 2014 WL 6863506 at *5 (M.D. Fla. Nov. 18, 2014) (citation omitted). It is helpful to understand that the common enterprise "analysis is distinct from the alter ego inquiry, such that the entities formally may be separate corporations but operate as a common enterprise." *Lanier Law, LLC*, 194 F.Supp.3d at 1269.

Here, the evidence shows that Pointbreak and Modern Spotlight shared a credit card merchant account, and thereby commingled funds. *See supra* at p. 11; *Lanier Law, LLC*, 715 F. App'x at 980 (common enterprise existed where, among other things, member of

alleged common enterprise allowed other members “to access his accounts to process consumer payments”). Further, Modern Spotlight, Modern Spotlight Group and Pointbreak used similar robocall and live sales agent scripts, *see supra* at pp.6, 8, and the principals of Pointbreak and the Modern Spotlight entities discussed scripts with one another. (ECF No. 229-111 at ¶ 15). In addition, Modern Spotlight Group hired former employees of Pointbreak, and occupied the former office space of Pointbreak. *See supra* at p. 12. Modern Spotlight Group also used substantially similar consumer contracts and welcome emails as did Pointbreak and Pointbreak’s successor company, Modern Source. *See supra* at p. 12.

The record also shows that Modern Spotlight Group and Modern Source cooperated to induce customers to purchase their services. They shared client data, and Modern Spotlight Group sold its customer “leads” exclusively to Modern Source. (ECF No. 229-111 at ¶¶ 56, 58). Modern Spotlight Group set up appointments for customers to speak with Modern Source, and forwarded telephone calls to Modern Source. (*Id.* at ¶ 57). Modern Source sold its services only to customers of Modern Spotlight Group, and Ramsey acknowledged that Modern Source was entirely dependent upon Modern Spotlight Group for business. *See supra* at pp. 12, 14. “[E]ntities constitute a common enterprise when they exhibit either vertical or horizontal commonality – qualities that may be demonstrated by a showing of strongly interdependent economic interests or the pooling of assets and revenues.” *F.T.C. v. Network Services Depot, Inc.*, 617 F.3d 1127, 1142-43 (9th Cir. 2010) (cited with approval by *F.T.C. v. Direct Benefits Group, LLC*, Case No. 6:11-cv-1186-Orl-28TBS, 2013 WL 3771322 at 18 (M.D. Fla. July 18, 2013)). The evidence establishes this here.

In sum, the FTC has submitted sufficient evidence from which a jury could reasonably find that Pointbreak, Modern Spotlight and Modern Spotlight Group were a common enterprise, and Pillonato and Ramsey have not met their burden to demonstrate a genuine dispute regarding about this.

2. Individual Liability

This Court can hold Pillonato and Ramsey individually liable for the acts of Pointbreak and the other entities in the common enterprise if the FTC proves that they directly participated in or had the authority to control the deceptive practice and had “some knowledge” of the practice. *F.T.C. v. Gem Merch. Corp.*, 87 F.3d 466, 470 (11th Cir. 1996).

a. Control

The FTC “can prove that an individual defendant had control by showing that the individual controlled the day-to-day affairs of the operation.” *HES Merchant Services Co., Inc.*, 2014 WL 6863506 at *6 (quotation marks and citation omitted). Pillonato and Ramsey do not dispute that they had the authority to control the entities (other than the Modern Spotlight entities) within the enterprise.¹¹ (*See generally*, ECF No. 234). The undisputed facts support this conclusion.

As already noted, Pillonato and Ramsey were actively involved in the business affairs of Pointbreak, Modern Source, National Business Listings and DCP Marketing. *See supra* at pp. 13-15. Moreover, “[a]n individual’s status as a corporate officer gives rise to a presumption of ability to control a small, closely-held corporation.” *F.T.C. v. Transnet*

¹¹ In their Opposition, Pillonato and Ramsey also do not dispute that they directly participated in the deceptive acts of the common enterprise. (*See generally*, ECF No. 234).

Wireless Corp, 506 F.Supp.2d 1247, 1270 (S.D. Fla. 2007) (citation omitted). Pillonato and/or Ramsey were owners and officers of Pointbreak, Modern Source, National Business Listings and DCP Marketing, *see supra* at pp. 13-14, and they have offered no evidence to rebut this presumption of control.

Instead, they argue that they did not control the common enterprise because they had no control over the Modern Spotlight entities. (ECF No. 234 at 3). Even if this were true, it would not relieve them of liability. As mentioned above, the undisputed facts establish that Pillonato and Ramsey controlled several other entities within the enterprise, namely Pointbreak, Modern Source, National Business Listings and DCP Marketing. Individuals who served as officers of some entities within common enterprise are deemed to have authority to control the entire enterprise. *See F.T.C. v. Tax Club, Inc.*, 994 F.Supp.2d 461, 473 (S.D.N.Y. 2014).

b. Knowledge

A defendant may be found individually liable if he exhibits “actual knowledge of material misrepresentations, reckless indifference to the truth or falsity of such representations, or an awareness of a high probability of fraud along with an intentional avoidance of the truth.” *Lanier Law, LLC*, 194 F.Supp.3d at 1286 (citations omitted). Pillonato and Ramsey challenge this element by arguing that they were not recklessly indifferent. (ECF No. 234 at 4-5). They rely on testimony of a co-owner of Pointbreak that Pillonato “was a real stickler for making the distinction...that we were not Google” and both directed that employees be terminated if they led customers to believe that they would be removed from Google or acted as if Pointbreak was Google. (ECF No. 234 at ¶ 3). In

the context of the record as a whole, this amounts to a “mere scintilla of evidence,” and it is well-established that the non-moving party must do more to create a genuine dispute of material fact. *See Fedolfi v. Banyan Air Services, Inc.*, 258 Fed. Appx. 274, 276 (11th Cir. 2007) (citations omitted).

The undisputed facts establish that Pillonato and Ramsey certainly had “some knowledge” of Pointbreak’s deceptive practices. *See Gem Merch. Corp.*, 87 F.3d at 470. Both were involved in drafting the deceptive robocall and live sales agent scripts. *See supra* at pp. 13-14. They also monitored customers’ negative reviews and credit card chargebacks. *See supra* at pp. 13-15. Pillonato even described their chargeback rate as “horrible” and admitted that customers “saw 0 benefits” and “got 0 results.” *See supra* at pp. 13-14. This is clear evidence that Pillonato and Ramsey knew or, at the very least, were recklessly indifferent to the deceptive content of Pointbreak’s robocalls and live sales agent calls. *See e.g., Direct Benefits Group, LLC*, 2013 WL 3771322 at *20 (individuals knew of the probability and fact of deception because they created the contents of deceptive websites); *F.T.C. v. MacGregor*, 360 F. App’x 891, 894-95 (9th Cir. 2009) (individual defendant “likely knew of material misrepresentations...or was at least recklessly indifferent to the truth” given “evidence showing the high volume of consumer complaints, [and] the high refund and return rates...”).

Pillonato and Ramsey also had knowledge of the deceptive practices used by other entities within the common enterprise. For example, National Business Listing used the same deceptive script as Pointbreak, and Pillonato was aware of the chargebacks that it received. *See supra* at pp. 12, 14. Both Pillonato and Ramsey knew the content of the

deceptive robocalls that the Modern Spotlight entities used, *id.* at 13-14, and Ramsey discussed the content of those scripts with the owner of the Modern Spotlight entities. (ECF No. 229-111 at ¶ 15).

For the foregoing reasons, there is no genuine dispute of material fact that Pillonato and Ramsey are individually liable for the conduct of the common enterprise, and the FTC is entitled to judgment as a matter of law against them on Count I.

C. The FTC is Entitled to Summary Judgment on Count II

In Count II of the Amended Complaint, the FTC contends that Pointbreak engaged in unfair billing practices in violation of Section 5(a) of the FTC Act, and asks this Court to hold Pillonato and Ramsey liable for that conduct. (ECF No. 109 at 35). “An unfair practice under ¶ 5(a) is one that causes or is likely to cause substantial injury to consumers which is not reasonably avoidable by consumers themselves and not outweighed by countervailing benefits to consumers or to competition.” *Direct Benefits Group, LLC*, 2013 WL 3771322 at *13 (citation omitted). A substantial injury is an unfair practice that causes small harm to a large class of people. *Orkin Exterminating Co., Inc. v. F.T.C.*, 849 F.2d 1354, 1365 (11th Cir. 1988) (citations omitted); *F.T.C. v. Windward Marketing, Inc.*, No. Civ.-A. 1:96-CV-615F, 1997 WL 33642380 at *11 (N.D. Ga. Sept. 30, 1997). Consumers can reasonably avoid injury if they “had a free and informed choice that would have enabled them to avoid the unfair practice.” *Windward Marketing, Inc.*, 1997 WL 33642380 at *11 (citations omitted). Finally, the unfairness of the practice is not outweighed when it “produces clear adverse consequences for consumers that are not accompanied by an increase in services or benefits to consumers or by benefits to competition....” *Id.*

It is undisputed that after Bank of America terminated Pointbreak's credit card merchant account, Pointbreak wrote itself \$100 checks from 280 customers' bank accounts without those customers' knowledge or authorization and without providing any increased services or benefits in return. *See supra* at p.11. This is an unfair billing practice punishable under Section 5(a) of the FTC Act. Pillonato and Ramsey make no argument to the contrary, and do not dispute their personal liability for Pointbreak's unfair billing practice. The FTC's evidence supports Pillonato's and Ramsey's concession. As already discussed, both had authority to control Pointbreak. Both also directly participated in and knew about Pointbreak's unfair billing practice, as Ramsey endorsed all the unauthorized \$100 checks with Pillonato's knowledge and both knew that the unauthorized checks were deposited in Pointbreak's bank accounts. *See supra* at pp. 14-15. Accordingly, the FTC is entitled to judgment as a matter of law against Pillonato and Ramsey on Count II.

D. The FTC is Entitled to Summary Judgment on Counts III and IV

In Counts III and IV, the FTC sues Pillonato and Ramsey for violation of the Telemarketing Sales Rule ("TSR"), 16 C.F.R. § 310.4(b). These claims arise from the robocalls Pointbreak made, which include millions of calls to telephone numbers on the National Do Not Call Registry. (ECF No. 109 at 35-37). A violation of the TSR is an unfair or deceptive practice under Section 5(a) of the FTC Act. *See* 15 U.S.C. §§ 6102(c), 6105(b); *see also F.T.C. v. WV Universal Management, LLC*, 877 F.3d 1234, 1240 (11th Cir. 2017) ("[B]y violating the TSR, [defendant] violated the FTC Act and is subject to its penalties."). With limited exceptions not present here, the TSR prohibits telemarketers from initiating, and sellers from causing telemarketers to initiate, "any outbound telephone call that

delivers a prerecorded message” and “any outbound telephone call to a person when...[t]hat person’s telephone number is on the ‘do-not-call’ registry, maintained by the Commission, of persons who do not wish to receive outbound telephone calls to induce the purchase of goods or services....” 16 C.F.R. § 310.4(b)(1)(iii)(B), (v).

The TSR defines a telemarketer as “any person who...initiates or receives telephone calls to or from a customer...” and a seller as “any person...who provides...goods or services to the customer in exchange for consideration.”16 C.F.R. § 310.2(dd),(ff). Pillonato and Ramsey do not dispute that Pointbreak was a telemarketer and a seller within the meaning of the TSR. (ECF No. 234). They also do not dispute that Pointbreak, with their knowledge, initiated robocalls, including robocalls to telephone numbers on the National Do Not Call Registry. (*Id.*). Indeed, the evidence shows that over a seven-week period, Pointbreak made nearly 15 million telephone calls to telephone numbers on the National Do Not Call Registry. *See supra* at p. 6. The evidence also shows that Pillonato and Ramsey provided the telephone numbers used for robocalls and by sales agents, that they were aware of the high volume of robocalls and that many telephone calls reached non-business and telephone numbers on the National Do Not Call Registry. *See supra* at pp. 13-14. Based upon the foregoing, Pillonato and Ramsey are individually liable for violation of the TSR and, thus, Section 5(a) of the FTC Act.

The only argument that Pillonato and Ramsey make in opposition is that Pointbreak’s calls are exempted from the TSR under the business-to-business exception. The TSR exempts “[t]elephone calls between a telemarketer and any business to induce the purchase of goods or services....” 16 C.F.R. § 310.6(b)(7). Pillonato and Ramsey assert

that “[i]f a non-business received calls such numbers were called in error likely due to the reassignment from a business line to a non-business line.” (ECF No. 234 at 6). They offer no evidence to support their assumption. “[U]nsupported speculation ... does not meet a party’s burden of producing some defense to a summary judgment motion. Speculation does not create a *genuine* issue of fact; instead, it creates a false issue, the demolition of which is a primary goal of summary judgment.” *Cordoba v. Dillard's, Inc.*, 419 F.3d 1169, 1181 (11th Cir.2005) (citation omitted).

Even if their assertion were supported by evidence, it would be insufficient for a jury to reasonably conclude that the TSR’s business-to-business exception applies. Notably, another district court squarely rejected the argument Pillonato and Ramsey make here. In *F.T.C. v. Inc21.com Corp.*, the defendants argued that the business-to-business exception “must extend to any telemarketing call *intended* to be made to a business.” *Inc21.com Corp.*, 745 F.Supp.2d 975, 1007 (N.D. Cal. 2010) (emphasis in original). The court disagreed, reasoning that “the plain language of the TSR clearly and unambiguously states that the ‘business-to-business’ exemption applies solely to ‘telephone calls’ between telemarketers and businesses. Nowhere in this language are the subjective intentions of telemarketers referenced.” *Id.* at 1007.

For the foregoing reasons, the FTC is entitled to judgment as a matter of law against Pillonato and Ramsey on Counts III and IV.

E. Entry of a Permanent Injunction and Money Judgment is Warranted

The FTC asks this Court to enter a permanent injunction, and equitable money judgment in the amount of \$3,367,666.30, against Pillonato and Ramsey. (ECF Nos. 228

at 24-25, 241 at 1 n.1). Section 13(b) of the FTC Act provides that “after proper proof, the court may issue a permanent injunction.”¹² 15 U.S.C. § 53(b). The Eleventh Circuit interprets Section 13(b) as “an unqualified grant of statutory authority to issue the full range of equitable remedies, including disgorgement, which considers only the defendants’ unjust gain and ignores consumer loss.” *F.T.C. v. Washington Data Resources, Inc.*, 704 F.3d 1323, 1326 (11th Cir. 2013). “To calculate the size of the award, the FTC must first show that its calculations reasonably approximate the amount of the defendants’ unjust gains, after which the burden shifts to the defendants to show that those figures are inaccurate.” *Lanier Law, LLC*, 194 F.Supp.3d at 1288 (citations omitted). The Eleventh Circuit has held that “the amount of net revenue (gross receipts minus refunds)...is the correct measure of unjust gains under section 13(b).” *Washington Data Resources, Inc.* at 1327.

The FTC is entitled to equitable monetary relief. The FTC has provided evidence that the Pointbreak Defendants’ net revenues, calculated as gross revenues less chargebacks and refunds, during the relevant time period, total \$3,367,666.30.¹³ (ECF No. 229-106 at Table 2, ¶ 19). Pilonato and Ramsey do not dispute the FTC’s calculation, and it is their burden to do so. (ECF No. 234 at ¶ 6). In fact, they offer no objection to entry of

¹² The FTC Act also provides that the court has “jurisdiction to grant such relief as the court finds necessary to redress injury to consumers or other persons, partnerships, and corporations resulting from...the unfair or deceptive act or practice, as the case may be.” 15 U.S.C. §57b.

¹³ During the relevant time period, the net revenues of the Pointbreak Defendants were as follows: (i) Pointbreak Media \$2,259,398.62, (ii) Modern Spotlight Group \$635,359.79, (iii) Modern Source \$232,077.69, (iv) Perfect Image \$79,601.18, (v) DCP Marketing \$92,272.19 and (vi) National Business Listings \$68,956.83. (ECF No. 229-106 at Tables 2 & 4, ¶ 19).

a money judgment. The Court has carefully reviewed the FTC's calculation and finds that it represents a reasonable approximation of the Pointbreak Defendants' net revenues.

The FTC asks the Court to hold Pillonato and Ramsey jointly and severally liable. (ECF No. 228 at 24, 241-1 at 7). This record, that Pillonato and Ramsey were jointly responsible for the acts of the common enterprise, supports their joint and several liability. *See supra* at pp. 22-25; *F.T.C. v. Life Management Services of Orange County, LLC, et al.*, 350 F.Supp.3d 1246, 1259-60 (M.D. Fla. 2018) (defendants engaged in common enterprise can be held jointly and severally liable for the acts of each member). The Court finds that the FTC is entitled to a monetary judgment against Pillonato and Ramsey, jointly and severally, in the amount of \$3,367,66.30.

The FTC argues that Pillonato and Ramsey are likely to continue to violate the FTC Act and TSR, and it therefore requests entry of a permanent injunction to protect consumers going forward. (ECF No. 228 at 24-25). A permanent injunction is permissible even if a defendant has ceased his unlawful conduct if "the defendant's past conduct indicates that there is a reasonable likelihood of further violations in the future." *F.T.C. v. USA Financial, LLC, et al.*, 415 F. App'x. 970, 975 (11th Cir. 2011) (citation omitted). In determining whether a defendant is likely to commit future violations, courts consider the following factors: "the egregiousness of the defendant's actions, the isolated or recurrent nature of the infraction, the degree of scienter involved, the sincerity of the defendant's assurances against future violations, the defendant's recognition of the wrongful nature of his conduct, and the likelihood that the defendant's occupation will present opportunities for future violations...." *Lanier Law, LLC*, 194 F.Supp.3d at 1288 (citations omitted). The application

of these factors to this record support entry of a permanent injunction, as necessary to protect the public and prevent future violations. Significantly, Ramsey and Pillonato engaged in these unlawful practices when they were subject to permanent injunctions that prohibited this very same misconduct. *See supra* at p. 15.

The FTC submitted a proposed permanent injunction with its Motion for Summary Judgment and Reply.¹⁴ (ECF Nos. 228-1, 241-1). The proposed injunction includes “fencing-in” provisions. “[C]ourts may impose ‘fencing-in’ provisions, which extend beyond the specific violations at issue, to prevent defendants from engaging in similar deceptive practices in the future, so long as they bear a reasonable relation to the unlawful practices found to exist.” *Lanier Law, LLC*, 194 F.Supp.3d at 1288-89 (quotation marks and citations omitted). The FTC does not identify which provisions in its proposed permanent injunction are “fencing-in” provisions. However, the Court has carefully reviewed the proposed permanent injunction and notes that several provisions address conduct beyond the wrongdoing for which the Court is holding Pillonato and Ramsey liable. (*See e.g.*, ECF No. 241-1 at IV (Prohibition Against Misrepresentations), VIII (Compliance Reporting), IX (Recordkeeping)). The Court finds that the provisions in the proposed permanent injunction reasonably relate to the unlawful practices Pillonato and Ramsey engaged in and, thus, are appropriate “fencing-in” relief.

Pillonato and Ramsey do not object to any provision in the proposed permanent injunction except for the provision requiring them to transfer possession, custody and

¹⁴ The proposed injunction attached to the Reply is identical to the version attached to the FTC’s motion for summary judgment, except for the amount of monetary relief requested.

control to the Receiver of 53 items of jewelry. (ECF No. 234 at ¶ 6). Pillonato and Ramsey assert, without any supporting evidence, that they do not have possession of that jewelry. (*Id.*). The FTC has submitted evidence of Ramsey's purchase of all 53 items of jewelry. (ECF No. 241-3). Ramsey does not deny this in his opposition. To defeat summary judgment, the non-moving party must submit *evidence* from which a reasonable jury can find in his favor. Pillonato and Ramsey have not done this.

For the reasons set forth above, entry of a permanent injunction and money judgment in the amount of \$3,367,666.30 against Ramsey and Pillonato, jointly and severally, is warranted. I respectfully recommend that the Court enter the Final Order of Permanent Injunction and Monetary Judgment attached hereto.¹⁵

III. CONCLUSION AND RECOMMENDATION

For the foregoing reasons, the Court concludes that the FTC is entitled to judgment as a matter of law against Defendants Pillonato and Ramsey on all claims brought against them in the Amended Complaint. The Court also concludes that the FTC is entitled to a permanent injunction in the form attached hereto, and a money judgment against Pillonato and Ramsey, jointly and severally, in the amount of **\$3,367,666.30**.

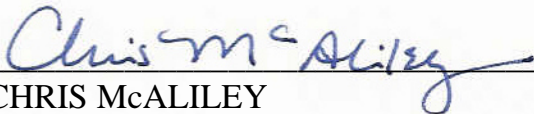
Accordingly, I **RESPECTFULLY RECOMMEND** that the Court **GRANT** the FTC's Motion for Summary Judgment Against Defendants Dustin Pillonato and Justin

¹⁵ The attached Final Order of Permanent Injunction and Monetary Judgment is substantially similar to the FTC's proposal, which is attached to its Reply. (ECF No. 241-1). The only differences are in the following sections, which I revised for clarity, accuracy and/or stylistic reasons: (i) FINDINGS at ¶¶ D, E, F, H, O, P, Q, (ii) V (MONETARY JUDGMENT) at ¶ G, (iii) VI., (CUSTOMER INFORMATION), (iv) VII., (ORDER ACKNOWLEDGMENTS) and (v) VIII. (COMPLIANCE REPORTING) at ¶ 1.

Ramsey (ECF No. 228). I **FURTHER RECOMMEND** that the Court enter the attached Final Order of Permanent Injunction and Monetary Judgment As to Defendants Dustin Pillonato and Justin Ramsey.

No later than seven (7) days from the date of this Report and Recommendation the parties may file any written objections to this Report and Recommendation with the Honorable Cecilia M. Altonaga, who is obligated to make a *de novo* review of only those factual findings and legal conclusions that are the subject of objections. Only those objected-to factual findings and legal conclusions may be reviewed on appeal. *See Thomas v. Arn*, 474 U.S. 140 (1985), *Henley v. Johnson*, 885 F.2d 790, 794 (11th Cir. 1989), 28 U.S.C. § 636(b)(1), 11th Cir. R. 3-1 (2016). The opposing party may file a written response **within seven (7) days** from the date any objections are filed.¹⁶

RESPECTFULLY SUBMITTED in chambers at Miami, Florida, this 11th day of March, 2019.


CHRIS McALILEY
UNITED STATES MAGISTRATE JUDGE

cc: The Honorable Cecilia M. Altonaga
Counsel of record

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¹⁶ The Court shortens the deadline to file objections and any corresponding response to accommodate the upcoming calendar call and trial.

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF FLORIDA

CASE NO. 18-61017-CIV-ALTONAGA/MCALILEY

FEDERAL TRADE COMMISSION,

Plaintiff,

v.

POINTBREAK MEDIA, LLC, *et al.*,

Defendants.

**FINAL ORDER OF PERMANENT INJUNCTION AND MONETARY JUDGMENT AS
TO DEFENDANTS DUSTIN PILLONATO AND JUSTIN RAMSEY**

Plaintiff, the Federal Trade Commission (“FTC” or “Commission”), filed its First Amended Complaint for Permanent Injunction and Other Equitable Relief (“First Amended Complaint”) pursuant to Section 13(b) of the Federal Trade Commission Act (“FTC Act”), 15 U.S.C. § 53(b), and Section 6 of the Telemarketing and Consumer Fraud and Abuse Prevention Act (the “Telemarketing Act”), 15 U.S.C. § 6105. On December 18, 2018, Plaintiff filed a Motion for Summary Judgment Against Defendants Dustin Pillonato (“Pillonato”) and Justin Ramsey (“Ramsey”), including supporting declarations, deposition testimony, and other exhibits. Defendants Pillonto and Ramsey filed a written opposition on January 2, 2019. Having considered the FTC’s motion and Defendants’ opposition, the Court finds that there is no genuine dispute as to any material fact, and the FTC is entitled to judgment against Pillonato and Ramsey as a matter of law.

THEREFORE, IT IS ORDERED as follows:

FINDINGS

A. This Court has jurisdiction over the subject matter and the parties pursuant to 28 U.S.C. §§ 1331, 1337(a), and 1345, and 15 U.S.C. §§ 45(a) and 53(b).

B. Venue is proper as to all parties in this district under 28 U.S.C. § 1391(b)(2), (b)(3), and (d), and 15 U.S.C. § 53(b).

C. The First Amended Complaint states a claim upon which relief may be granted pursuant to Section 13 of the FTC Act, 15 U.S.C. § 53, and Section 6 of the Telemarketing Act, 15 U.S.C. § 6105.

D. On March 11, 2019, the Honorable Chris McAliley entered a Report and Recommendation, recommending that the Court grant the FTC's Motion for Summary Judgment against Defendants Pillonato and Ramsey. On _____, 2019, this Court entered an Order adopting Judge McAliley's Report and Recommendation, and granting the FTC's Motion for Summary Judgment.

E. Defendants Pillonato and Ramsey's activities that are the subject of this lawsuit are in or affecting commerce, as defined in Section 4 of the FTC Act, 15 U.S.C. § 44.

F. For the reasons stated in Judge McAliley's Report and Recommendation and this Court's Order Granting the FTC's Motion for Summary Judgment, Defendants Pointbreak Media, LLC, DCP Marketing, LLC, Modern Spotlight LLC; Modern Spotlight Group LLC; Modern Source Media, LLC; Perfect Image Online LLC; and National Business Listings, LLC (collectively, "Pointbreak Defendants") formed a common enterprise. *See, e.g., FTC v. Lanier Law, LLC*, 715 F. App'x 970, 979 (11th Cir. 2017) ("[A] corporate entity can be held liable for the conduct of other entities where the structure, organization, and pattern of a business venture reveal a common enterprise or a maze of integrated business entities.").

G. The Pointbreak Defendants violated Section 5 of the FTC Act, 15 U.S.C. § 45, by deceptively marketing and selling to small business owners Google “claiming and verification” and search engine optimization services.

H. Defendants Pillonato and Ramsey participated in, had authority to control, and had knowledge of or were recklessly indifferent to the Pointbreak Defendants’ deceptive marketing and sale of Google “claiming and verification” and search engine optimization services.

I. Defendant Pointbreak Media, LLC engaged in unfair practices in violation of Section 5 the FTC Act, 15 U.S.C. § 45, by writing itself unauthorized \$100 checks from at least 280 of its customers’ bank accounts. Defendant Ramsey endorsed all of these checks.

J. Defendants Pillonato and Ramsey participated in, had authority to control, and had knowledge of the unauthorized checks that Pointbreak Media, LLC wrote itself from its customers’ bank accounts.

K. Defendant Pointbreak Media, LLC was engaged in telemarketing, as defined by the Telemarketing Sales Rule (“TSR”), 16 C.F.R. § 310.2(aa), (cc), and (dd).

L. Defendant Pointbreak Media, LLC violated the TSR, 16 C.F.R. § 310.4(b)(1)(v), by initiating or causing the initiation of telemarketing calls that delivered prerecorded messages.

M. Defendant Pointbreak Media, LLC violated the TSR, 16 C.F.R. § 310.4(b)(1)(iii)(B), by initiating or causing the initiation of telemarketing calls to consumers whose telephone numbers were on the National Do Not Call Registry (“DNC Registry”).

N. Defendants Pillonato and Ramsey had authority to control, and they participated in and had knowledge of Pointbreak Media, LLC’s unlawful telemarketing.

O. In light of Defendants Ramsey’s and Pillonato’s conduct, their violations of prior court orders and their operation of the Pointbreak Defendants, there is a cognizable danger that

they will continue to engage in activities in violation of the FTC Act and the TSR unless permanently enjoined from such acts and practices.

P. Equitable monetary relief is warranted against Defendants Ramsey and Pillonato. The proper measure of monetary liability as to Defendants Ramsey and Pillonato is the amount of the Pointbreak Defendants' net revenues, which is their gross receipts minus refunds. *See F.T.C. v. Washington Data Resources, Inc.*, 704 F.3d 1323, 1327 (11th Cir. 2013).

Q. The Pointbreak Defendants' net revenues (i.e., gross revenues less chargebacks and refunds) are at least \$3,367,666.30.

R. Defendants Pillonato and Ramsey are jointly and severally liable for equitable monetary relief in the amount of \$3,367,666.30.

DEFINITIONS

For purposes of this Order, the following definitions apply:

A. “**Defendants**” means all of the Individual Defendants and the Corporate Defendants, individually, collectively, or in any combination.

B. “**Individual Defendants**” means Dustin Pillonato; Justin Ramsey; Aaron Michael Jones, a/k/a Michael Aaron Jones and Mike Jones; Ricardo Diaz; Michael Pocker; Steffan Molina; Vincent Yates; and Daniel Carver, individually, collectively, or in any combination.

C. “**Corporate Defendants**” means Pointbreak Media, LLC, also d/b/a Point Break Media, Point Break Solutions, and Kivanni Marketing; DCP Marketing, LLC, also d/b/a Point Break; Modern Spotlight LLC; Modern Spotlight Group LLC, also d/b/a/ Modern Spotlight; Modern Internet Marketing LLC; Modern Source Media, LLC, also d/b/a Modern Source; Perfect Image Online LLC; Allstar Data, LLC; National Business Listings, LLC; and Pinnacle Presence LLC, and their successors and assigns, individually, collectively, or in any combination.

D. **“Receiver”** means Jonathan E. Perlman, Esq., who the Court appointed as Receiver in Section XI of the Preliminary Injunction as to Defendants Dustin Pillonato; Justin Ramsey; Aaron Michael Jones; Michael Pocker; Pointbreak Media, LLC; DCP Marketing, LLC; Modern Spotlight LLC; Modern Spotlight Group LLC; Modern Internet Marketing LLC; and Modern Source Media, LLC (ECF No. 64); in Section XI of the Preliminary Injunction as to Defendants Steffan Molina and Perfect Image Online LLC (ECF No. 58); and in Section XI of the Preliminary Injunction as to Defendants Allstar Data, LLC; National Business Listings, LLC; Pinnacle Presence LLC; Vincent Yates; and Daniel Carver (ECF No. 169).

E. **“Remotely Created Payment Order”** means any check, draft, remotely-created check, payment instruction, or payment order, whether in written or electronic format, that is drawn on a payor’s account, initiated or created by or on behalf of the payee, and deposited into or cleared through the check clearing system. For purposes of this definition, an account includes any financial account or credit or other arrangement that allows checks, payment instructions, or orders to be drawn against it that are payable by, through, or at a bank.

F. **“Search Engine Optimization Service or Product”** means any service, product, plan, or program represented, expressly or by implication, to improve a consumer’s rankings or visibility in search engine results or increase the quantity or quality of traffic directed to a consumer through search engine results.

G. **“Telemarketing”** means any plan, program, or campaign which is conducted to induce the purchase of goods, services, or charitable contributions, by use of one or more telephones, and which involves a telephone call, whether or not covered by the Telemarketing Sales Rule.

ORDER

I. PERMANENT BAN ON TELEMARKETING

IT IS THEREFORE ORDERED that Defendants Pillonato and Ramsey, whether acting directly or through an intermediary, are permanently restrained and enjoined from:

- A. participating in Telemarketing, including by consulting, brokering, planning, or advising; and
- B. Owning or controlling, holding a managerial post in, consulting for, serving as an officer in, having any revenue sharing agreement with, or holding any ownership interest, share, or stock in, other than the stock of a publicly traded company, any company that participates in Telemarketing, including by consulting, brokering, planning, or advising.

II. PERMANENT BAN ON USING REMOTELY CREATED PAYMENT ORDERS TO DEBIT CONSUMER ACCOUNTS

IT IS FURTHER ORDERED that Defendants Pillonato and Ramsey are permanently restrained and enjoined, whether acting directly or through an intermediary, from debiting or attempting to debit any consumer's bank or financial account using a Remotely Created Payment Order.

III. PERMANENT BAN ON SEARCH ENGINE OPTIMIZATION SERVICES OR PRODUCTS

IT IS FURTHER ORDERED that Defendants Pillonato and Ramsey are permanently restrained and enjoined, whether acting directly or through an intermediary, from advertising, marketing, promoting, offering for sale, or selling any Search Engine Optimization Service or Product.

IV. PROHIBITION AGAINST MISREPRESENTATIONS

IT IS FURTHER ORDERED that Defendants Pillonato and Ramsey; their officers, agents, servants, employees, and attorneys; and all other persons in active concert or participation

with any of the foregoing, who receive actual notice of this Order, whether acting directly or indirectly, in connection with promoting or offering for sale any good or service, are permanently restrained and enjoined from misrepresenting or assisting others in misrepresenting, expressly or by implication:

- A. that they are authorized by, or affiliated with, Google or any other individual or entity;
- B. that any consumer is in danger of being removed from any internet search results or marked closed by Google or any other individual or entity;
- C. any material aspect of any refund, cancellation, exchange or repurchase policy, including the likelihood of a consumer obtaining a full or partial refund, or the circumstances in which a full or partial refund will be granted to the consumer; or
- D. any other fact material to consumers concerning any good or service, such as: the total costs; any material restrictions, limitations, or conditions; or any material aspect of its performance, efficacy, nature, or central characteristics.

**V. MONETARY JUDGMENT AS TO DEFENDANTS
PILLONATO AND RAMSEY**

IT IS FURTHER ORDERED THAT:

- A. Judgment in the amount of three million, three hundred sixty-seven thousand, six hundred sixty-six Dollars and thirty Cents (\$3,367,666.30) is entered in favor of the Commission against Defendants Pillonato and Ramsey, jointly and severally, as equitable monetary relief. Defendants Pillonato and Ramsey are ordered to pay the Commission this amount immediately upon entry of this Order.

B. In partial satisfaction of this judgment, Defendants Pillonato and Ramsey, immediately upon entry of this Order, shall take all steps necessary to transfer possession, custody, and control to the Receiver of the assets listed below.

1. White Gold Diamond Tennis Bracelet, 14 kit, 13.10 DWT, approx. 6.3cts, 7.5 inches long;
2. Rolex 116333, Black Roman Numeral Dial;
3. Rolex 116334, #8N8M9651, Scramble Serial, Blue Dial;
4. Rolex 116523, #Y527218, 18kt, 99.80 DWT, Two Tone Rolex Dayton Gold Dial;
5. 3.25ct Diamond Bezel for DateJust II;
6. Hublot 45mm Unico Model 411.NM.1170.RX;
7. "Cartier Love Bracelet," 276 diamonds, 4.25 cts, 18k Yellow Gold;
8. 18k Rose Gold Rolex DayDate II;
9. Gold DayDate 2 Full Diamonds, approx 40cts;
10. Pavé "Love Bracelet" Rose Gold, 276 Diamonds, 5.5cts;
11. Diamond Cartier Nail Bracelet;
12. Matching His and Hers Rose Gold "Cartier" Style Nail Bracelets;
13. (2) Rose Gold DayDate II President Links;
14. (2) Diamond DayDate 2 Links;
15. Breitling A17364, #1395326, Breitling SuperOcean II;
16. Rolex 116244/116200 Oyster, #V764119, Rolex, Silver Dial, 2008;
17. Breitling for Bentley 6.75, White Dial;
18. Rolex 116200, #Z131385, Rolex DateJust, Black Roman Dial, 2006;

19. Gold Coins/Bullion: Canadian Gold Maple, 1ozt;
20. Gold Coins/Bullion: Gold Panda, 1ozt;
21. Gold Coins/Bullion: 1ozt 1980 Gold Maple Leaf;
22. Gold Coins/Bullion: 1 Gold Maple Leaf, 2 Gold Pandas, 1 AGE, 1 Krugg;
23. Breitling Super Avenger, Diamond Dial, Diamond Bezel, Diamond Lugs, 6ct total;
24. Rolex 116880, #Z9715053, Stainless Steel Rolex Yachtmaster II Model 116680;
25. TAG Heuer Ladies' Link, MOP Diamond Dial with Factory Diamond Bezel;
26. Breitling Super Avenger, #2167190; Breitling Super Avenger Stainless Steel with White Dial;
27. Gold Coins/Bullion: (7) 1 ozt Pamp Bars;
28. Cartier Roadster XL Chronograph;
29. Rolex 178274, #M323508, Mid Size 31mm DJ;
30. Rolex Deepsea Dweller, #M870981, with extra link;
31. Rolex 326935, #G95367T0, 18kt, 169.80 DWT, Rolex 18k Rose Gold Sky-Dweller;
32. Rolex 116244/116200, #V764119, Oyster, Silver Dial, 2008;
33. SS Yachtmaster II;
34. Panerai PAM000 #L0277/1000, Men's Panerai Pam000, Black Dial, Brown Leather Strap;

35. Rolex 116300, #Scramble, Rolex DateJust II, Black Diamond Dial with 3.25 ctw Bead Set Diamond Bezel Set in 18kwtg;
36. Rolex 116300, #Scramble, Rolex DateJust II, Silver Arabic Dial with Purple Numbers, 3.25 ctw Bead Set Diamond Bezel Set in 18kwtg;
37. Men's Two Tone 41mm Rolex DateJust Model 116333 G Serial, Slate Dial, with Green Roman Numerals;
38. (2) 18k Yellow Gold Dog Tag Pendants with 18kwtg Beaded Necklace, 40 inches long;
39. Hublot King Power Titanium, 48mm;
40. Audemars Piguet Royal Oak OffShore, 44mm Carbon Ceramic;
41. Rolex Yachtmaster II Two tone, Model 116618;
42. Rose Gold, DayDate President, Oyster Bracelet, Factory Diamond Dial, 36mm;
43. New Rolex Yacht-Master II, Two Tone, Rose;
44. Breitling A17364, #1395326, Breitling SuperOcean II;
45. 1.01ct E/SI1 GIA Certified Cushion Cut Diamond;
46. 14k White Gold Cushion shape diamond halo semi mount totaling .68cts for 1.01 ct GIA (6212749823) Cushion Cut Diamond;
47. Rolex 116810LV, #063E29Q7, Green Ceramic Submariner 116610LV, dated Nov. 2015;
48. Rolex 116610, X0239F623, Stainless Steel Rolex Submariner 116610, Black Dial/Black Bezel, with 3 extra links;
49. 18k Rose Gold Diamond Bezel for Rolex DayDate;

50. 18K White Gold Diamond Cartier Style Love Bracelet;
51. Complete AP ROO 42mm Navy;
52. Hublot King Power Bayern Munich FC;
53. Breitling with Diamond Bezel; and
54. All items that are or were possessed, owned, or held for the benefit of Defendants Pillonato or Ramsey, and that are or were contained in a safe.

C. The Receiver shall liquidate all assets transferred to the Receiver pursuant to this Order. After payment to the Receiver of any expenses approved by the Court, all proceeds from the liquidation of those assets shall be paid to the Commission. The Receiver is excused from the requirements of 28 U.S.C. § 2001 and 28 U.S.C. § 2004 in connection with any pending or contemplated sale by the Receiver.

D. Any entity or person, including Pillonato and Ramsey or any financial institution holding Defendants Pillonato and Ramsey's assets, must transfer those assets to the Commission or Receiver, in accordance with instructions provided by a representative of the Commission, within seven days of receiving notice of this Order.

E. The freeze against the assets of Defendants Pillonato and Ramsey pursuant to the May 8, 2018 Temporary Restraining Order [ECF No. 12], the May 21, 2018 Order Extending the Temporary Restraining Order [ECF No. 23], and the June 7, 2018 Preliminary Injunction [ECF No. 64] is modified only with respect to Defendants Pillonato and Ramsey. Specifically, once all of Defendant Pillonato and Ramsey's frozen assets are transferred in accordance with Subsections A, B, and C, the asset freeze will dissolve with respect to Defendants Pillonato and Ramsey.

F. Defendants Ramsey and Pillonato shall take all steps necessary to assist in the transfer of all frozen assets, including those identified in Subsections B and C. In the event that it is necessary to execute additional documents to transfer, liquidate, or assign Defendant Pillonato and Ramsey's assets or any other assets surrendered under this Order, Defendants Pillonato and Ramsey shall execute such documents within three days of a request from a representative of the Commission.

G. Defendants Pillonato and Ramsey's Taxpayer Identification Numbers (such as their Social Security Numbers), which they previously submitted to the Commission, may be used by the Receiver or the Commission for collecting and reporting on any delinquent amount arising out of this Order, in accordance with 31 U.S.C. § 7701.

H. Defendants Pillonato and Ramsey are deemed to have granted to the Commission all rights and claims they have to any assets currently in the possession, custody, or control of the Receiver, and to any other asset of any Corporate Defendant.

I. Defendants Pillonato and Ramsey relinquish dominion and all legal and equitable right, title, and interest in all assets transferred pursuant to this Order and may not seek the return of any assets.

J. All money paid to the Commission pursuant to this Order may be deposited into a fund administered by the Commission or its designee to be used for equitable relief, including consumer redress and any attendant expenses for the administration of any redress fund. If a representative of the Commission decides that direct redress to consumers is wholly or partially impracticable or money remains after redress is completed, the Commission may apply any remaining money for such other equitable relief (including consumer information remedies) as it determines to be reasonably related to

Defendants' practices alleged in the First Amended Complaint. Any money not used for such equitable relief is to be deposited to the U.S. Treasury as disgorgement. Defendants Pillonato and Ramsey have no right to challenge any actions the Commission or its representatives may take pursuant to this Subsection.

VI. CUSTOMER INFORMATION

IT IS FURTHER ORDERED that Defendants Pillonato and Ramey; their officers, agents, employees, and attorneys; and all other persons in active concert or participation with any of the foregoing, who receive actual notice of this Order, whether acting directly or indirectly, are hereby **ORDERED** to:

- A. provide sufficient customer information to enable the Commission to efficiently administer consumer redress. If a representative of the Commission requests in writing any information related to redress, Defendants Pillonato and Ramsey must provide it, in the form prescribed by the Commission, within 14 days.
- B. not disclose, use, or benefit from customer information, including the name, address, telephone number, email address, social security number, other identifying information, or any data that enables access to a customer's account (including a credit card, bank account, or other financial account), that any Defendant obtained or used prior to entry of this Order in connection with the marketing and sale of Google "claiming and verification" and search engine optimization services;
- C. destroy such customer information in all forms in their possession, custody, or control within 30 days after receipt of written direction to do so from a representative of the Commission.

Provided, however, that Pillonato and Ramsey need not dispose of customer information and may disclose it, to the extent requested by a government agency or required by law, regulation, or court order.

VII. ORDER ACKNOWLEDGMENTS

IT IS FURTHER ORDERED that Defendants Pillonato and Ramsey each obtain acknowledgments of receipt of this Order, as set forth below:

- A. Defendants Pillonato and Ramsey, within 7 days of entry of this Order, each must submit to the Commission an acknowledgment of receipt of this Order sworn under penalty of perjury.
- B. For 10 years after entry of this Order, Defendants Pillonato and Ramsey, for any business that either of them, individually or collectively with each other or any other Defendant, is the majority owner or controls directly or indirectly, must deliver a copy of this Order to: (1) all principals, officers, directors, and LLC managers and members; (2) all employees having managerial responsibilities for conduct related to the subject matter of the Order and all agents and representatives who participate in conduct related to the subject matter of the Order; and (3) any business entity resulting from any change in structure as set forth in Section VIII (Compliance Reporting). Defendants Pillonato and Ramsey must deliver a copy of this Order to current personnel within 7 days of entry of this Order. For all others, Defendants Pillonato and Ramsey must make delivery before those individuals assume their responsibilities.
- C. From each individual or entity to which Defendants Pillonato or Ramsey delivered a copy of this Order, that Defendant must obtain, within 30 days, a signed and dated acknowledgment of receipt of this Order.

VIII. COMPLIANCE REPORTING

IT IS FURTHER ORDERED that Defendants Pillonato and Ramsey each make timely submissions to the Commission:

A. One year after entry of this Order, Defendants Pillonato and Ramsey must each submit a compliance report, sworn under penalty of perjury. The compliance report must:

1. identify all telephone numbers and all physical, postal, email and Internet addresses, including all residences, of the Defendant submitting the report;
2. identify all business activities, including any business for which the Defendant submitting the report performs services, whether as an employee or otherwise, and identify any entity in which such Defendant has any ownership interest;
3. describe in detail that Defendant's involvement in each business, including title, role, responsibilities, participation, authority, control, and any ownership;
4. identify the Defendant's primary physical, postal, and email address and telephone number, as designated points of contact, which representatives of the Commission may use to communicate with the Defendant submitting the report;
5. identify that Defendant's businesses by all of their names, telephone numbers, and physical, postal, email, and Internet addresses;
6. describe the activities of each business, including the goods and services offered, the means of advertising, marketing, and sales, and the involvement of any other Defendant in this lawsuit (which the Defendant submitting the report must describe if he knows or should know due to his own involvement);

7. describe in detail whether and how the Defendant submitting the report is in compliance with each Section of this Order; and
 8. provide a copy of each Order Acknowledgment obtained pursuant to this Order, unless previously submitted to the Commission.
- B. For 20 years after entry of this Order, Defendants Pillonato and Ramsey must each submit a compliance notice, sworn under penalty of perjury, within 14 days of any change in the following:
1. his name, including aliases or fictitious names or his residence address;
 2. his title or role in any business activity, including any business for which he performs services whether as an employee or otherwise, and any entity in which he has any ownership interest, and identify the name, physical address, and any Internet address of the business or entity;
 3. any designated point of contact; and
 4. the structure of any entity that he has any ownership interest in or controls directly or indirectly that may affect compliance obligations arising under this Order, including: the creation, merger, sale, or dissolution of the entity or any subsidiary, parent, or affiliate that engages in any acts or practices subject to this Order.
- C. Defendants Pillonato and Ramsey each must submit to the Commission notice of the filing of any bankruptcy petition, insolvency proceeding, or similar proceeding by or against him within 14 days of its filing.
- D. Any submission to the Commission required by this Order to be sworn under penalty of perjury must be true and accurate and comply with 28 U.S.C. § 1746, such as

by concluding: “I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on: _____” and supplying the date, signatory’s full name, title (if applicable), and signature.

E. Unless otherwise directed by a Commission representative in writing, all submissions to the Commission pursuant to this Order must be emailed to DEbrief@ftc.gov or sent by overnight courier (not the U.S. Postal Service) to: Associate Director for Enforcement, Bureau of Consumer Protection, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, DC 20580. The subject line must begin: FTC v. Pointbreak Media, X180031.

IX. RECORDKEEPING

IT IS FURTHER ORDERED that Defendants Pillonato and Ramsey each create certain records for 20 years after entry of the Order, and retain each such records for a 5 year period. Specifically, for any business that Defendants Pillonato or Ramsey, individually or collectively with each other or any other Defendants, is a majority owner or controls directly or indirectly, he must create and retain the following records:

- A. accounting records showing the revenues from all goods or services sold;
- B. personnel records showing, for each person providing services, whether as an employee or otherwise, that person’s: name; addresses; telephone numbers; job title or position; dates of service; and (if applicable) the reason for termination;
- C. records of all consumer complaints and refund requests, whether received directly or indirectly, such as through a third party, and any response;
- D. all records necessary to demonstrate full compliance with each provision of this Order, including all submissions to the Commission; and

E. a copy of each unique advertisement or other marketing material, including sales scripts.

X. COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring Defendants Pillonato and Ramsey's compliance with this Order, including any failure to transfer any assets as required by this Order:

A. Within 14 days of receipt of a written request from a representative of the Commission, Defendants Pillonato and Ramsey must each: (i) submit additional compliance reports or other requested information, which must be sworn under penalty of perjury; (ii) appear for depositions; and (iii) produce documents for inspection and copying. The Commission is also authorized to obtain discovery, without further leave of court, using any of the procedures prescribed by Federal Rules of Civil Procedure 29, 30 (including telephonic depositions), 31, 33, 34, 36, 45, and 69. Notwithstanding the provisions of Local Rule 26.1(i), the Commission is not required to provide notice to Defendants Pillonato or Ramsey of, or make available for inspection by Defendants Pillonato or Ramsey, any objections, documents, electronically stored information, or things received in response to a subpoena.

B. For matters concerning this Order, the Commission is authorized to communicate directly with Defendants Pillonato and Ramsey. Defendants Pillonato and Ramsey each must permit representatives of the Commission to interview any employee or other person affiliated with him who has agreed to such an interview. The person interviewed may have counsel present.

C. The Commission may use all other lawful means to enforce this Order, including posing, through its representatives, as consumers, suppliers, or other individuals or entities, to Defendants Pillonato and Ramsey or any individual or entity affiliated with any of them, without the necessity of identification or prior notice. Nothing in this Order limits the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1.

D. Upon written request from a representative of the Commission, any consumer reporting agency must furnish consumer reports concerning Defendants Pillonato and Ramsey, pursuant to Section 604(1) of the Fair Credit Reporting Act, 15 U.S.C. §1681b(a)(1).

XI. RETENTION OF JURISDICTION

IT IS FURTHER ORDERED that that this Court retains jurisdiction of this matter for purposes of construction, modification, and enforcement of this Order.

DONE AND ORDERED in Miami, Florida, this ____ day of _____, 2019.

CECILIA M. ALTONAGA
UNITED STATES DISTRICT JUDGE

cc: counsel of record
Justin Ramsey (*pro se*)
Dustin Pillonato (*pro se*)